

PRIVACY POLICY

INTRODUCTION

This privacy statement describes how we use data relating to anyone who registers with us to be a buyer or prospective buyer (“you” or “bidders”) via <https://auction.marriottco.co.uk/> (“this website”) at an auction managed by us (“Auction/s”). “We” or “us” are Marriott Valuers Limited (t/a Marriott & Co.), a company incorporated in England under number 11235026 whose registered office is at 19 East Street, Farnham, Surrey GU9 7SD.

We are committed to protecting your privacy. We comply with the General Data Protection Regulation 2018 and The Privacy and Electronic Communications (EC Directive) Regulations 2003 and only use any data supplied by you to us as set out in this Privacy Policy. By consenting to the terms of this Privacy Policy you are agreeing to be bound by this policy in respect of the information collected about you via this website.

If, on registration on this website, you have requested to be sent information regarding our sales and opportunities (“opt-in”) you will be sent emails informing you of any new sales we believe may be of interest to you. **You can unsubscribe from receiving this information from us at any time** by following the instructions at the footer of the marketing emails sent by us and responding to the email with the words ‘UNSUBSCRIBE’ in the subject heading. You will then be removed from our auction database and we will not contact you again.

If you have any queries or comments about this policy, or the way in which we use your personal data, or if any of your personal data changes, please email us at sales@marriottco.co.uk, telephone us at 01252 712083 or write to us at Marriott & Co., 19 East Street, Farnham, Surrey, GU9 7SD.

COLLECTION OF YOUR DATA

When you apply to register as a buyer at an Auction and whenever you provide updated details to us we will ask you for the following:

- Your name
- Company name (where applicable)
- Company registration number (where applicable)
- Company VAT number (where applicable)
- Postal Address
- Telephone numbers
- Email address
- How you heard about us?



You will also be asked to enter and confirm a password for your account. Your password is private to you and cannot be viewed by us. However, we may issue replacement passwords where necessary. Should we issue you with a replacement password, we ask that you reset your password on your subsequent login to something known only by you.

Marriott & Co. reserve the right to request further information, which may include sensitive personal and personal data, from you prior to allowing bidding. We will only do this when there are concerns over the validity of the information provided by you as a prospective buyer.

When registering the above details on this website there is a tick box enabling you to consent (or otherwise) to be emailed information regarding future sales and opportunities. We will not contact you, other than for service related purposes, if you have not provided said consent.

By registering as a buyer, you agree to supply us with information that is accurate to the best of your knowledge and agree to inform us of any changes to the contact details you have supplied.

USE OF YOUR DATA

We use the information which you provide to us to enable us to monitor bids and individual bidders during our online auction sales, to notify you when you have been outbid or have been successful in an auction and to be able to invoice you if you are a successful purchaser and make necessary arrangements for appointments to collect or view items.

We may also use your data for security purposes or to contact you in the case of queries.

Due to the nature of our business, and for anti-money laundering purposes, we cannot allow you to bid or partake in any sales managed by us unless you supply us with the information we request.

If you have consented to receive emails from us notifying you of sales, we will contact you to inform you of future Auctions, Tenders or Private Treaty sales we believe may be of interest to you. We may also send you newsletters or surveys.

The data you supply will be retained by us in perpetuity, or until you request that your data be deleted by us (please see below **'YOUR RIGHTS'**), or if the company dissolves without a transfer of the intangible business assets to a new entity.

Where we receive unsolicited personal information that is not required for the above purposes, we will destroy the information received.

Marriott Valuers Limited do not sell, transfer or disclose your personal data to any other party not set out in this privacy policy without obtaining prior consent from you, other than in exceptional circumstances.



Exceptional Circumstances include dealing with fraud, credit risk, abusive online behaviour, to enforce rights, protect property, protect human safety, if the law required it, or if we were to sell or merge any part of our business.

If you have any concerns over how Marriott & Co. use your data, or should you have any questions with regard to this privacy policy and how or why your data is used, please contact our Data Officer & Company Director Judith Campbell by telephone to 01252 712 083 or by email to judith@marriottco.co.uk.

CARD PAYMENTS

Buyers may pay for purchased items by debit card over the phone to approved members of staff. Some of your card data may be stored for a limited period for operational, regulative or legislative requirements. All use and storage of card data by Marriott & Co. is in compliance with the Payment Card Industry Data Security Standard. All cardholder's data will be destroyed by cross-shredding.

THIRD PARTIES/SERVICE PROVIDERS

This website is managed by online auction software provider Sensible Development Limited: <http://www.sensibledevelopment.com/>. Data entered on this website is stored on secure servers, located in the UK.

Our IT services are provided by Wessex Networks Ltd: <https://www.wessexit.com/home>

Sensible Development Limited and Wessex Networks Ltd cannot use or transfer or disclose any of your data to a third party without prior consent from you to us.

We may also sometimes use [Mailchimp](#), the marketing platform, to create and send out our marketing campaigns. Email addresses may be temporarily stored on our Mailchimp account at the time of the campaign. Their privacy policy can be found here: <https://mailchimp.com/legal/privacy/>

If our business enters into a joint venture with or is sold to or merged with another business entity, your information may be disclosed to our new business partners or owners. You will be notified of any change of ownership and given the option to opt-in, or opt-out, as necessary, from being sent marketing communications by any new entity.

From time to time, this website may contain links to the websites of sellers or advertisers. If you follow a link to any of these websites, please note that these websites have their own privacy policies and that we do not accept any responsibility or liability for these policies. Please check these policies before you submit any personal data to these websites.



RICS

Chartered Valuation Surveyor
Valuation Appraisals
Asset Management and Disposals
Business Brokerage

COOKIES AND TRACKING

Our service providers use only necessary cookies (small files stored in a user's browser) that this website and our other website www.marriottco.co.uk would not be able to function without. **We do not collect** personal data and use the information collected only for the above-mentioned purposes.

If you do not wish to consent to cookies being placed, you must change your browser settings which can be done by accessing the following link:

<https://support.microsoft.com/en-gb/help/17442/windows-internet-explorer-delete-manage-cookies>.

If you choose to do this you should not continue to access the site as the site will issue cookies as soon as you continue to use the site.

By consenting to this Privacy Policy, you agree to our use of cookies in accordance with this policy which is deemed to include our Cookie Policy.

No data is stored or transmitted outside of the UK.

DATA PURCHASED FROM THIRD PARTIES

For marketing purposes, Marriott & Co. may sometimes purchase databases of contacts from third party providers, such as Experian B2B Prospector.

While we do our utmost to ensure that any data supplied to us by third parties is conducted in compliance with the General Data Protection Regulation 2018 and The Privacy and Electronic Communications (EC Directive) Regulations 2003 Marriott & Co. accept no responsibility or liability for any data breaches that occur from databases or lists created and sold to us by third parties.

We purchase databases only for the purposes of business to business marketing.

SECURITY

We follow security procedures to ensure that your personal information remains confidential and safe. The computers that store the information are kept in a secure office, are only used by authorised members of staff and use secure firewalls and other measures to restrict electronic access. All information about you is password protected and will only be accessed by authorised members of staff for the purposes set out in this Privacy Policy.

CHANGES

Any changes to the way in which we use your data will be described in a future version of this Privacy Policy, displayed on this website and emailed to you as a registered buyer. You will be able to withdraw your agreement with our Privacy Policy at this time.



CONSENT

By confirming that you agree to this Privacy Policy you consent to our use of your data in the manner set out in this Privacy Policy (as amended) and waive any rights of privacy you or anyone else may have in such data.

YOUR RIGHTS

You are entitled to access, correct, delete or limit your data held by us at any time.

You can exercise this right by contacting our Data Officer Judith Campbell at:
Marriott & Co.
19 East Street
Farnham
Surrey
GU9 7SD
Email: judith@marriottco.co.uk
Telephone: 01252 712 083

You can also edit your details by logging in to your account on this website.

We will not send you marketing information unless you opt-in at the time of your registration. You can also unsubscribe at any time by sending an email to sales@marriottco.co.uk with 'Unsubscribe' in the subject line. Your account will then be deleted from our buyer database on this website.

Please note that under the General Data Protection Regulation 2018, we will keep a record of your name, email address and company name (if applicable). This is to ensure that we do not contact you again by mistake in the future.

Should your data be breached or misused in any way while it is being stored or used by us, we aim to notify you of the breach and of its nature as soon as possible, and within 72 hours. We will also notify the UK Information Commissioner's Office.

You are also entitled to raise any concerns you may have with the data policies or activities conducted by Marriott & Co. to the UK Information Commissioner's Office: <https://ico.org.uk/concerns/>

This Privacy Policy replaces all prior privacy policies or statements.